

Greater Boston PCC Leads the Way at the NPF

The 2016 National Postal Forum themed “Tune in to Success” held March 20-23 in Nashville, TN was four days of education, networking, technology and innovation. There was a great deal of participation from the Boston area. Boston PCC Executive Board members gave presentations on topics such as:

- IMb Tracing Can Tell You More than Delivery Status - Steve Smith
- Quality Control for Mail Center Operations - Mark Fallon
- Boot Camp for Mail Center Managers (Part 1 and Part 2) - Mark Fallon and Pat Ring
- Customs Efficiency for Customer Satisfaction and Cost Containment - Steve Smith
- It's Your Mail Center- What Else Can You Do? - Pat Ring and Betsy Shortell
- Keeping Professionalism and Respect in Your Mail Center - Jim Burns

And two member organizations won awards presented at the Forum. New Balance won a Mail Innovation Award, recognizing customers who have demonstrated creativity by finding new ways to use the mail to drive significant business results. Harvard University was presented the Mail Technology Award, which is presented to customers who have taken steps to implement new technologies and best practices to maximize efficiencies in the mail value chain. Senior Postal Officials presented the awards.



District Manager Mike Powers, John Nolan - Harvard, Postmaster General Megan Brennan, Betsy Shortell - Harvard, Pete Shepherd - WTTS, Rick Uliski (NEA VP)



District Manager Mike Powers, Postmaster General Megan Brennan, Genevieve Sandoli- New Balance, Joe Caniglia- New Balance, Rick Uliski (NEA VP)

Upcoming PCC Events—Join Us!

- PCC Day 2016
 - Gillette Stadium, Foxboro, MA September 23, 2016, 7:30 AM - 4:00 PM (EDT)

For more information visit

www.bostonpcc.org

Greater Boston

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Working Together For Others

On Saturday, March 19, PCC Board Member Mark Fallon and The Berkshire Company sponsored the National Postal Forum - Habitat for Humanity event. A wonderful group of NPF attendees, USPS employees and local community members worked together to help build the dream of owning a home to a deserving family. 22 people from 9 states spent their Saturday priming, painting, caulking, hanging doors and installing trim.

This is another example of the mailing industry and the USPS working together and giving back to the community. Thank you to all of the volunteers for all of your hard work – and all of your smiles – to help make the day such a success.

